

### § 1 [Definitions]

1. Voucher - a personal document issued by Internet Union S.A. with its registered office in Wrocław (hereinafter: IU) authorising the Beneficiary to exchange the Voucher for a telecommunications service consisting in IU providing the Beneficiary with television service and Internet access (HUG + ALICE according to the offer of Internet Union S.A.) to the premises of the Beneficiary located in Wrocław at ul. Parkowa 6-15. A single Voucher entitles the beneficiary to an annual (12 months) use of broadband Internet 1000 mb/s based on fibre optic technology called HUG and using the TV service called ALICE (digital TV, 140 channels) - HUG service parameters and ALICE correspond to the current offer of Internet Union S.A.

2. Beneficiary - a natural person who received a Voucher from the Developer.

3. Developer - BUDUS Grupa PHMB sp. z o.o. with its registered office at ul. Brucknera 51, 51-411 Wrocław; tax identification number 895-16-90-178, entered into the Register of Entrepreneurs kept by the District Court for Wrocławia Fabryczna, VI Commercial Division of the National Court Register under KRS number 0000138230, which he receives from IU Voucher in exchange for the commitment to transfer it to the benefit of the Beneficiary.

### § 2 [Way of redeeming the Voucher]

1. The Beneficiary receives a Voucher from the Developer.

2. Each Voucher has a paper form and contains a unique serial number.

3. The number of Vouchers is limited to 120 copies.

4. Each Voucher is valid until March 1, 2020, which means it must be redeemed by this date on the conditions described in this agreement.

5. The Beneficiary may use the service by contacting the IU Customer Service at 600 600 101. During the conversation with the consultant, inform that the Beneficiary would like to activate the service and enter the serial number (code written under the Voucher password). BOK consultant verifies whether the Voucher has not been used, then prepares a contract for the service telecommunication services and determines the service installation details.

6. Voucher redemption rules:

a) conclusion with Internet Union S.A. during the period of validity of the Voucher of the agreement on the subject of the telecommunications services as part of the HUG and ALICE packages,  
b) accepting the terms of these Regulations,

7. Promotion rules:

8. The promotion consists of the fact that each Beneficiary who, as part of the available Voucher, signs IU an agreement on the provision of telecommunications services as part of the HUG and ALICE package within the validity period of the Voucher, you may take advantage of a special offer for the HUG and ALICE package free of charge for 12 months;

a) the HUG and ALICE services launched under this promotion after the period of 12 months from the launch date are converted into an indefinite contract with 3 month's notice, with the Participant being entitled to at least 30 days before the end of the 12-month contract term declaration of resignation from continuing the service;

b) In transforming the HUG and ALICE services included in the promotion into service, the monthly subscription fee will be PLN 109, valid indefinitely.

### § 3 [Terms of use of Vouchers]

1. The Beneficiary cannot exchange the Voucher for another service currently offered by IU.

2. The voucher cannot be exchanged for cash.

3. The Beneficiary may only use the voucher.

4. Transferring the Voucher to a third party is impossible.

5. IU has the right to refuse to redeem the Voucher if:

a) the validity period of the Voucher has expired,  
b) the service would be used in a different location than at the investment address (Parkowa 6-15.)

6. The Voucher can only be used once.

7. The promotion cannot be combined with other IU promotions.

8. IU reserves the right to change the regulations at any time during the promotion unless the change is not made and will worsen the rights of Participants.

9. The Regulations are available on the website [www.moico.pl](http://www.moico.pl) and at the seat of the IU.

10. The participant's personal data administrator for this promotion is Internet Union S.A., based in Wrocław at ul. Złotnicka 28, registered in the Register of Entrepreneurs of the National Register Court conducted by the District Court for Wrocław Fabryczna, VI Commercial Division National Court Register under the number KRS 0000388937, NIP 8943024998, Regon 021547015.

- a) Personal data of promotion participants will be processed only to ensure promotions to participants.
- b) In connection with the promotion, the participant's data will be processed, enabling verification of the participant in the Administrator's system to confirm the status of the promotion participant, i.e. the following data personal: PESEL number of the participant, name and surname, address, telephone number and e-mail address of the participant.
- c) The promotion participant has the right to access their personal data and their correcting. This right may be exercised by sending an appropriate request to the following address: [enjoy@moico.pl](mailto:enjoy@moico.pl).
- d) Providing personal data is voluntary but necessary to take advantage of the promotion.
- e) The administrator may use the collected data for marketing with a separate consent participant.
- f) Personal data may be disclosed only to employees or associates of the Administrator of data, as well as entities providing support based on outsourced services and by concluded entrustment agreements, in which case personal data is transferred only to duly authorised persons obliged to keep secret - only for the purpose specified in point a) above, to whom the processing of personal data was entrusted in writing and who are responsible for violating the rules of processing.
- g) Personal data of the participant of the promotion will be processed for the time necessary for proper processing implementation of the promotion and the contract for the provision of telecommunications services.
- h) The promotion participant has the right to request access to personal data concerning him, the right to their rectification, deletion or limitation of processing, as well as the right to raise objections against processing and the right to data portability. Participant at any time has the right to object to the processing of data processed for the purpose and based on the above. The administrator will stop processing the participant's data for these purposes unless he can demonstrate that there are valid, legitimate grounds that are superior to the interests, rights and freedoms of the Participant or the Participant's data will be necessary for the implementation of the promotion or possible determination or pursuit of claims.
- i) the participant may withdraw their consent at any time. Withdrawal of consent does not affect the lawfulness of the processing, which was made on the basis expressed by the participant's consent before its withdrawal.
- j) the participant has the right to complain to the supervisory authority.
- k) by concluding a contract for the provision of telecommunications services under this promotion, the Participant declares that he accepts these Regulations and consents to processing his personal data by the Organiser in the common sense of applicable laws to ensure proper use of promotions and telecommunications services.

11. The Organiser informs that the Participant of the Promotion if he has concluded a contract for the provision of telecommunications services under the terms of the Promotion as a consumer, off-premises or on distance, has the right to withdraw from the contract within 14 days from the date of conclusion of the contract. The date will be met if the Participant sends the notice of withdrawal before the lapse of 14 days. In case of withdrawal from the contract, it is considered null and void. In this situation, the Participant must return devices if he received them in connection with the concluded contract. The promotion participant makes a refund at their own cost and no later than within 14 days from the contract's withdrawal date and to the address: Kościuszki 117/2u Wrocław. A model statement of withdrawal can be found on the website: <https://www.moico.pl/pobierz.html>.

### § 4. [Final provisions]

1. Only the Voucher issued by IU is original and valid.

2. In the event of loss of the Voucher after its receipt by the Beneficiary, the Beneficiary is entitled to the right to issue a Voucher, provided that the expiry date of the first one has not expired voucher.

3. Complaints related to the order and use of the Voucher should be addressed directly to IU at the e-mail address: [enjoy@moico.pl](mailto:enjoy@moico.pl).

4. Complaints will be considered by the IU immediately, but not later than within 30 days from the date of filing a complaint by the Beneficiary.

5. These Regulations come into force on January 14, 2020.