

## PROMOTION TERMS AND CONDITIONS "KISS - SPEED UP TO 333 MB/S"

1. These Regulations define the conditions under which you can take advantage of the "KISS - accelerate to 333" promotion Mb/s" (hereinafter: Promotion).

2. Internet Union S.A. organises the promotion with its registered office in Wrocław at ul. Złotnicka 28, registered in the Register of Entrepreneurs of the National Court Register kept by the Court District for Wrocław Fabryczna, VI Commercial Division of the National Court Register under KRS no 0000388937, NIP 8943024998, Regon 021547015 (hereinafter: Organiser).

3. The promotion lasts from August 17, 2020, to January 1, 2022, which means that only during this period you can conclude a contract for the provision of telecommunications services on the promotional terms described in these Regulations (promotion period).

4. The promotion applies to the KISS service with the following parameters: 333 Mb/s.

5. The promotion can only be used once during its validity period.

6. The promotion is addressed to natural persons who are not subscribers during the promotion period Internet Union S.A. and to persons who are subscribers of Internet Union S.A. during the promotion and use the package offered by the Organiser under the trade name KISS.

7. The promotion is addressed to owners or tenants of premises in the cities of Wrocław and Oława within the range of the Organiser's telecommunications network.

8. As part of the promotion, the Participant:

a) being a subscriber of Internet Union S.A. is entitled to the change made available as part of the KISS telecommunications service package speed from 100 Mb/s to 333 Mb/s for the next period of the current contract for the provision of telecommunications services at the applicable rate of subscription fee PLN 59 per month. However, in the case when the participant of the promotion is valid, the lower rate of the subscription fee is increased to PLN 59 per month through signing an annexe to the contract;

b) not a subscriber of Internet Union S.A. is entitled to conclude a contract for the provision of services as part of the KISS package with a service speed of up to 333 Mb/s and a monthly subscription fee of PLN 59.

9. The condition for taking advantage of the promotion for Participants who are subscribers of Internet Union S.A. is:

a) validity of the contract with Internet Union S.A. during the promotion period as part of the KISS package (100 Mbps);

b) the Participant's possession of telecommunications equipment enabling the use of the parameters up to 333 Mb/s;

c) the Participant remaining within the range of the Organiser's technology that enables the conduct speeds up to 333 Mb/s, where the location and technical conditions are verified by the Organiser when registering the Participant;

d) notification of the will to take advantage of the promotion and acceleration of the current package by referring to the Organiser by e-mail to the following address: [enjoy@moico.pl](mailto:enjoy@moico.pl) or by coming to the Customer Service Office (in Wrocław at ul. T. Kościuszki 117/2U) (application);

e) lack of any outstanding arrears towards the Organiser in the payment of subscription fees to the date of filing;

f) accepting the terms of these Regulations.

10. A condition for taking advantage of the promotion in the case of Participants who are not Internet Union S.A. subscribers. Is:

a) Sending an application to the Organiser and concluding a contract with Internet Union S.A. as part of the KISS package (333Mbps) indefinitely;

b) the Participant's possession of telecommunications equipment enabling the use of the parameters up to 333 Mb/s;

c) staying within the range of the Organiser's technology that enables speeding up to 333 Mb/s, where the Organiser verifies the location and technical conditions upon conclusion of contracts;

d) documenting the fact of ownership/lease of premises in investments where the promotion is valid,

e) accepting the terms of these Regulations.

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11. Formal conditions for taking advantage of the promotion:

**a) in the case of sending an application to the following e-mail address: [enjoy@moico.pl](mailto:enjoy@moico.pl)**, the title should include: Name and surname and annotation "KISS - speed up to 333 Mb/s" in the content of the e-mail: indicate the exact address (street, house number, apartment number, city and postal code) with the application for verifying whether it is possible to speed up the KISS service from 100 Mb/s to 333 Mb/s in the given location. In the case of positive verification of the location of the Promotion Participant and determining that the service can be launched by its parameters, the service will be launched within 14 days from the date of confirmation by the Organiser, delivery of signed documents by the Participant constituting the basis for its launch (a contract for the provision of telecommunications services or an annexe to the agreement), whereby the Organiser enables the delivery of documents by e-mail to the following address: [enjoy@moico.pl](mailto:enjoy@moico.pl), provided that the content and form of the document sent in this way will not be disturbing doubts;

**b) in the case of a personal application at the Customer Service Office in Wrocław at ul. Kościuszki 117/2U**, the Organiser's employee, verifies the availability of the location on site to start the service. In the event of positive verification of the Promotion Participant's location and determination that the service can be launched by its parameters, the service will be launched within 14 days from the date of delivery by the Participant of signed constituting documents the basis for its activation (a contract for the provision of telecommunications services or an annexe to the agreement) at whereby the Organiser enables the delivery of documents by e-mail to the following address: [enjoy@moico.pl](mailto:enjoy@moico.pl), provided that the content and form of the document sent in this way will not raise any doubts.

12. Depending on the location, the service is launched: remotely or through a technician's visit. After positive location verification, the participant will be informed about the service launching method.

13. The promotion cannot be combined with other such promotions.

14. The Regulations are available on the website [www.moico.pl](http://www.moico.pl) and at the seat of the Promotion Organiser.

15. This promotion's participants' personal data administrator is Internet Union S.A., based in Wrocław at ul. Złotnicka 28, registered in the Register of Entrepreneurs of the National Register. The court was conducted by the District Court for Wrocław Fabryczna, VI Commercial Division National Court Register under the number KRS 0000388937, NIP 8943024998, Regon 021547015.

a) Personal data of promotion participants will be processed only to provide participants with promotion opportunities.

b) In connection with the promotion, the participant's data will be processed, enabling verification of the participant in the Administrator's system to confirm the status of the participant in the promotion, i.e. the following personal data: PESEL number of the participant in the promotion, name and surname, address, telephone number and e-mail address of the participant taking part in the promotion.

c) The promotion participant can access and correct their personal data. This right may be exercised by sending an appropriate request to the following address: [enjoy@moico.pl](mailto:enjoy@moico.pl).

d) Providing personal data is voluntary but necessary to take advantage of the promotion.

e) The administrator may use the collected data for marketing purposes with the separate consent of the participant.

f) Personal data may be disclosed only to employees or associates of the Administrator, as well as entities providing support based on outsourced services and by the agreements entrustment agreements, in which personal data is only transferred to persons correctly authorised persons obliged to keep secret - only for the purpose specified in point a) above, who have been entrusted with processing personal data in writing and those who are responsible for violating the processing rules.

g) The personal data of the promotion participant will be processed for the time necessary for the proper implementation of promotion and contracts to provide telecommunications services.

h) The promotion participant has the right to request access to personal data concerning them, the right to their rectification, deletion or limitation of processing, as well as the right to object to processing and the right to data portability. At any time, the participant has the right to object to the processing of data processed for the purpose and based on the indicated above. The Administrator will stop processing the participant's data for these purposes unless he can demonstrate that there are valid, legally justified grounds that override the interests, rights and freedoms of the Participant or that the Participant's data will be necessary for the implementation of the promotion or possible establishing or pursuing claims.

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i) the participant may withdraw their consent at any time. Withdrawal of consent does not affect the lawfulness of the processing, which was made based on the consent expressed by the participant before withdrawing it.

j) the participant has the right to complain to the supervisory authority.

k) by concluding a contract for the provision of telecommunications services as part of this promotion, the Participant declares that he accepts these Regulations and consents to processing his personal data by the Organiser within the meaning of generally applicable regulations to ensure proper use of promotions and telecommunications services.

16. The Organiser informs that the Participant in the Promotion if he has concluded a contract for the provision of telecommunications services on the terms of the Promotion as a consumer, off-premises or remotely, has the right to withdraw from the contract within 14 days from the date of conclusion of the contract. The deadline will be met if the Participant sends the notice of withdrawal before the expiry of 14 days. In case of withdrawal from the contract, it is considered null and void. In this situation, the Participant is obliged to return the devices if he received such in connection with the concluded contract. The promotion participant makes the return at his own expense, and no later than within 14 days from the contract's withdrawal date to the following address: Kościuszki 117/2u, 50-442 Wrocław. A model statement of withdrawal can be found on the website: <https://moico.pl/do-pobrania/>.

17. These Regulations come into force on August 17, 2020.

### STATEMENTS:

- I declare that I know and accept the provisions of the Promotion Regulations.
- I consent to the processing of the personal data of the promotion participant by the Organizer contained in the contract for the provision of telecommunications services only for the purposes of promotion and performance of the agreement for the provision of telecommunications services